

Ella HomeCare
TRANSFER BATHTUB
for Assisted Bathing
32" W x 60" L x 40" H



SPECIFICATIONS
& INSTALL INSTRUCTIONS



SKU No. HC3260L / HC3260R

Table of Contents

3	Specifications
4	Key Features & Dimensions
7	Unpacking and Inspecting
8	Warning and Labels
9	Important Safety Instructions
10-11	Door and Frame Adjustments
12	Installation to the Wall
Installation Instructions	
13	Faucet Installation
14	Water Tank Drain
14	Water Supply
15	Bathtub Drain
16	Thermostatic Control
16	Sensors
17	Power
17	Electrical Installation
18	Key Pad Operation
19-20	Waterfall
21	Care & Maintenance
22	Warranty Information
23-24	Warranty Activation

Specifications

	Width (in)	Height (in)	Length
Actual Size:	31½" (59.875cm)	41⅜" (105.092 cm)	59⅞" (59.875cm)
Shipping Size:	39"(99.06cm)	49"(124.46cm)	63" (160.02cm)
Net Weight ***:	250 Lbs.	N/A	N/A
Shipping Weight ***:	366 Lbs.	N/A	N/A
Unoccupied Water Capacity:	78 Gal.	N/A	N/A
Occupied Water Capacity:	35-55 Gal.	N/A	N/A
Water Fill Time for Tub:	90 seconds	N/A	N/A
Approximate Drain Time **::	150 seconds**	(**Normal Draining Conditions)	N/A
Tank Fill Time****:	11 Minutes	(**Normal Draining Conditions)	N/A

*Refer to drawing annotations for additional edge trims, corner thickness, and overlap zones.

**Approximate Drainage Time is under ideal plumbing conditions, your drainage times may vary.

***Net and shipping weight depends on what packages is ordered.

****Approximate Fill Tank Time ideal under normal plumbing conditions,

WARNING

The **Home Care Wheelchair Transfer Tub** is designed exclusively for assisted bathing and is not intended for self-bathing. Use of this product should **always be supervised by a caregiver or trained professional**. Ella's Bubbles assumes no liability for injuries or damages resulting from improper use, misuse, or non-compliance with product instructions. It is the responsibility of the user or caregiver to ensure the proper installation, operation, and maintenance of the tub to ensure safety. Always consult with a healthcare professional before using this or any assisted bathing equipment.

Jetting

- Hydro Massage for Seat Jets:
- Hydro Massage Pump 9A 900W
 - Intensity Dial Air Control
 - 8 Jets 2 Foot jets 6 Back jets
 - Controlled by Digital Controller

Water Tank System

- Pump 9A 900W
- 80 Gal Water-storage Tank
- Thermostatic Mixing Valves
- 80 seconds for fast water intake
- With On-screen Control Panel

Faucet (Page 19)

- 1-Piece Wall Mount Faucet:
- Up to 18GPM @ 60PSI (at ideal In-home plumbing conditions)
 - Hand Held Shower With Slider Bar

Electrical Requirements

20 Amp Dedicated
GFCI protected electrical line(s)
Required 115/120V 60Hz

Optional Features

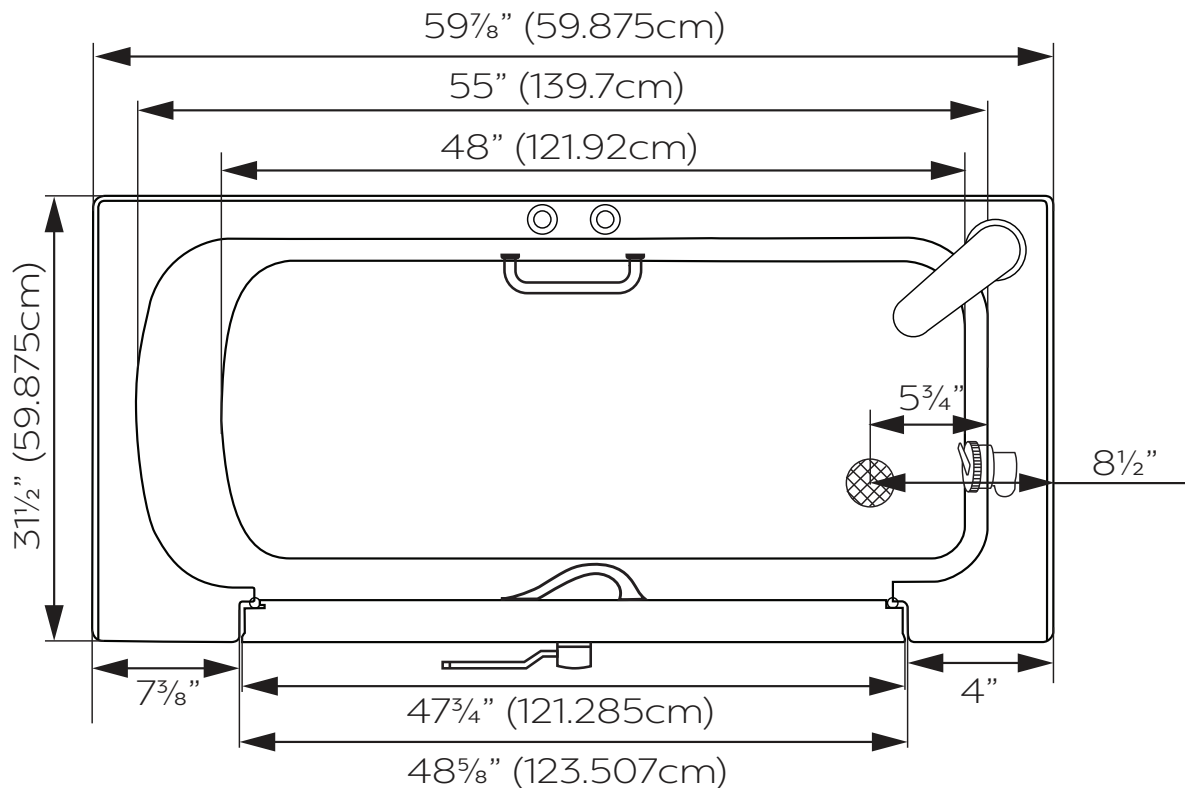
Heated Seat and Backrest.
(Call Customer
Support 312-666-3552)

Key Features

1. Acrylic shell with a gloss white finish, fiberglass gel-coat reinforced.
2. Stainless steel frame with adjustable leveling legs.
3. Aluminum outward-swing door with two-latch locking mechanism.
4. Removable front apron with one access panel.
5. One reversible end panel.
6. Stainless steel chrome-finish, wall-mounted grab bar.
7. One 2" PVC drain with overflow, one stainless steel cable-operated opener, and an extended drain opener handle for an easier grip.
8. Fast-fill 80-gallon water tank with thermostatic control and oversized spout for maximum flow and pre-fill water option at a set temperature.
9. Digital controller for the fast-fill option (Page 18).

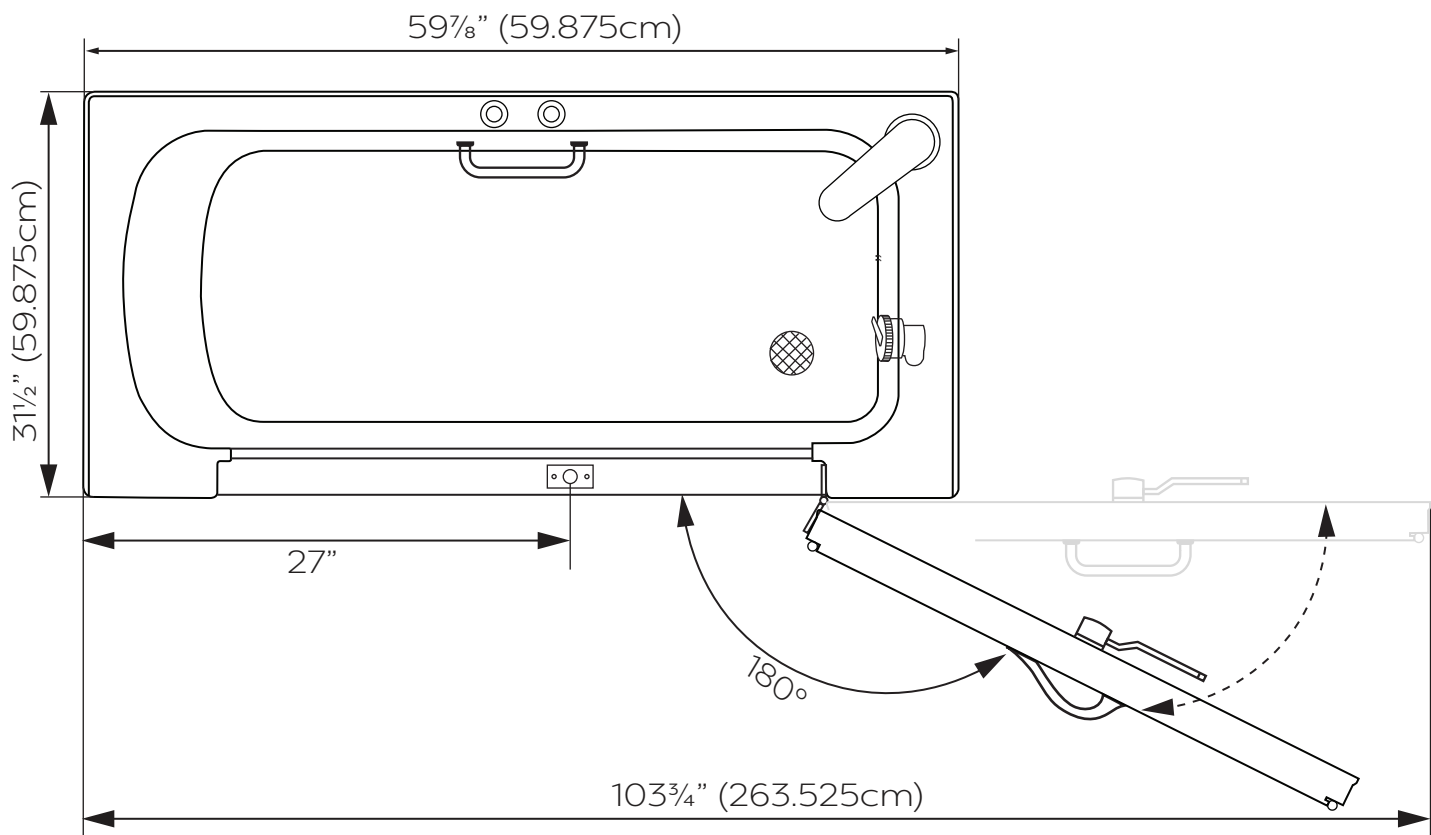
Dimensions

Top View

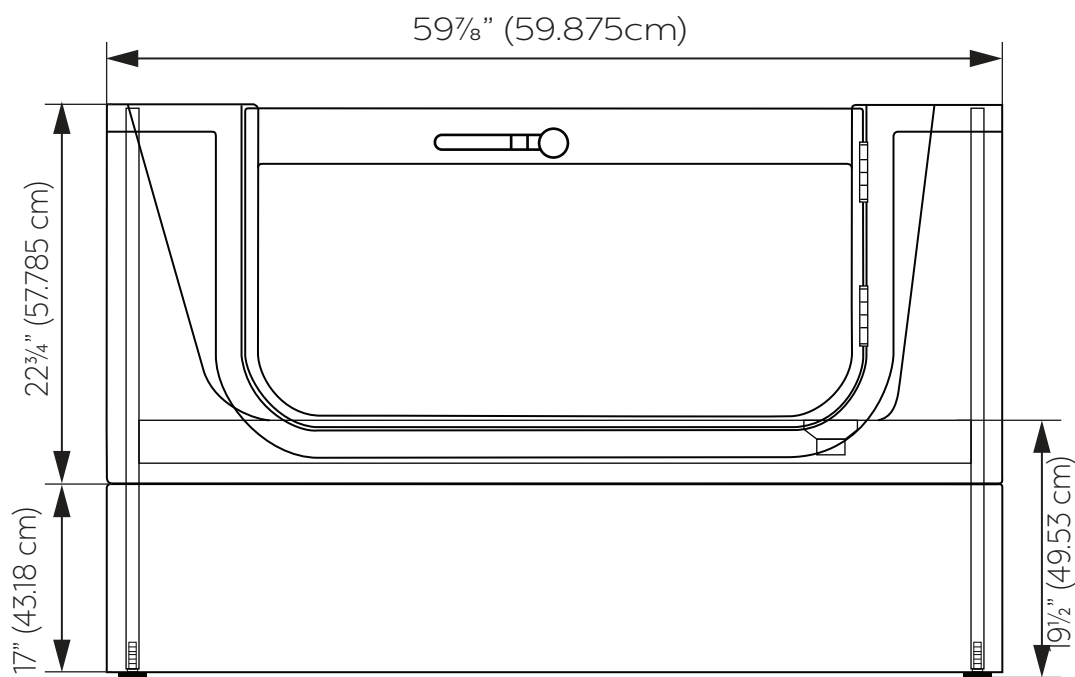


Dimensions

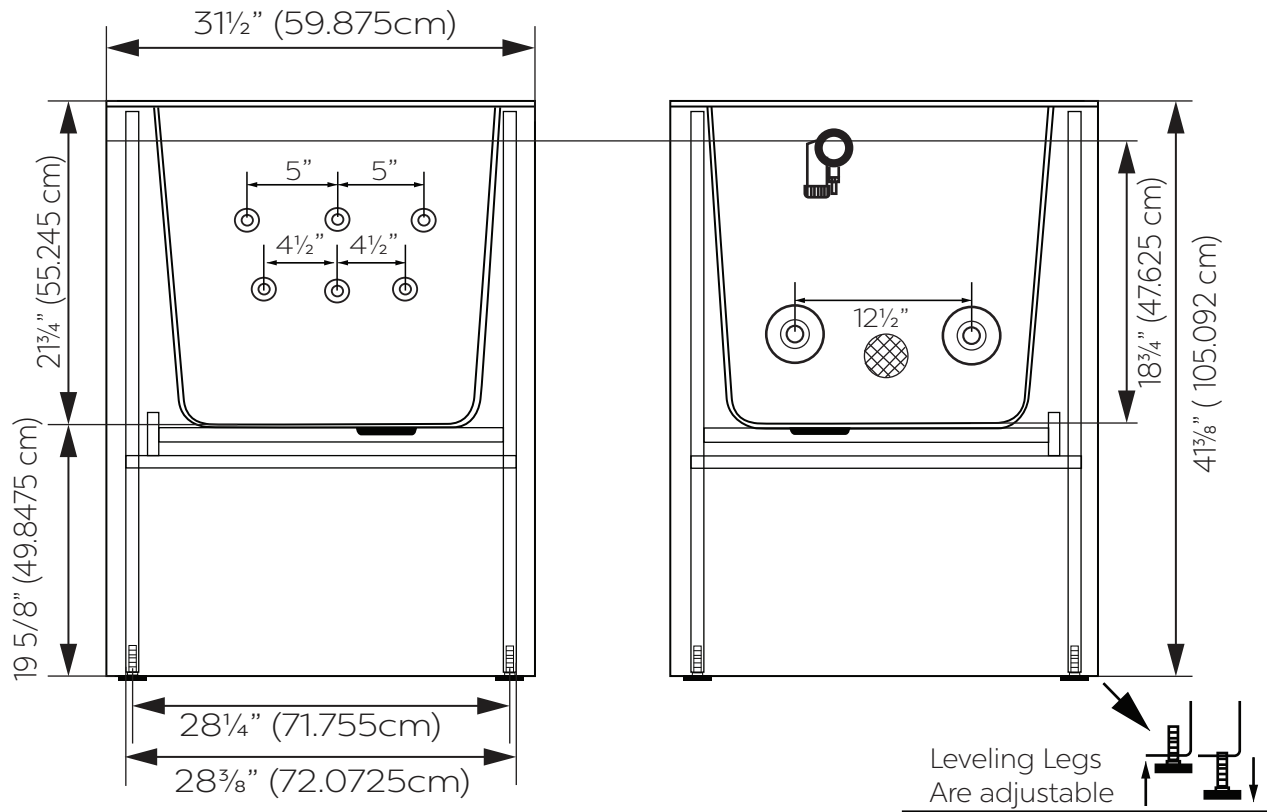
Door Swing



Front View

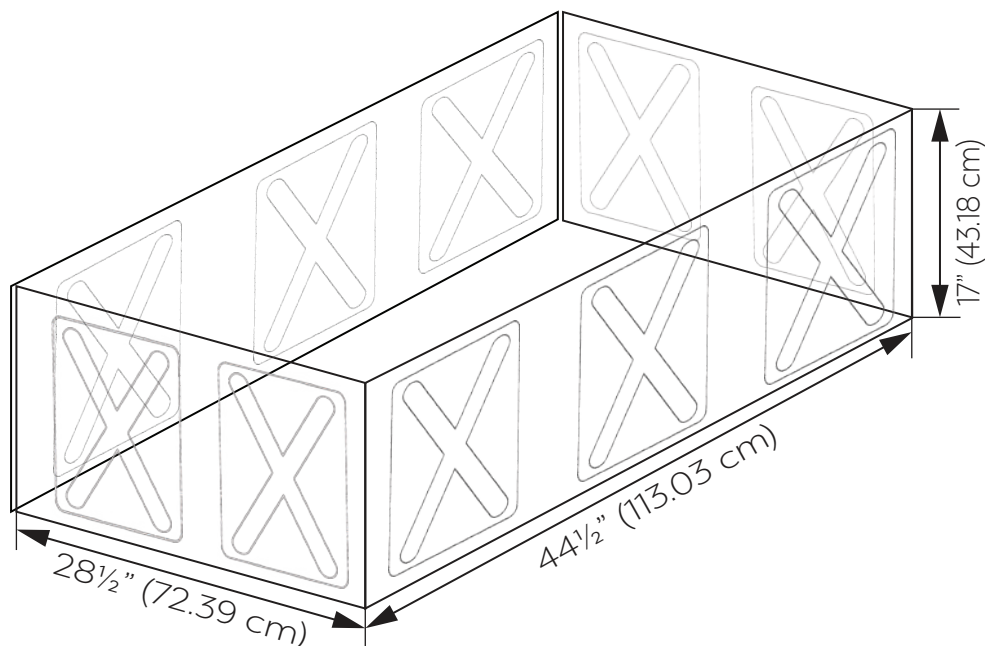


End View

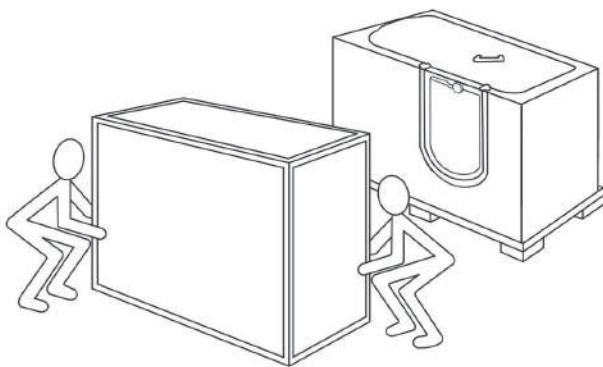
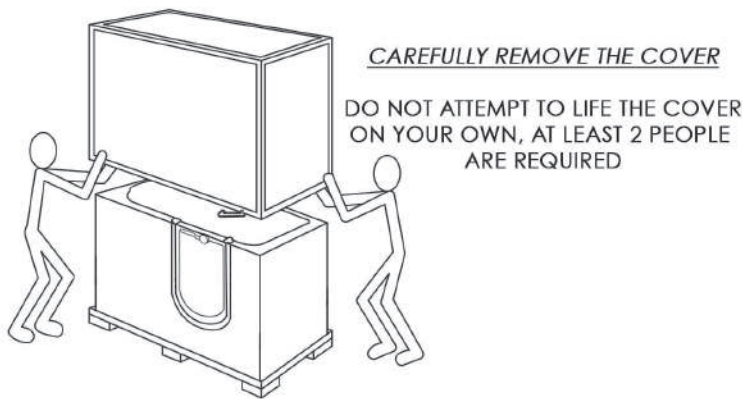
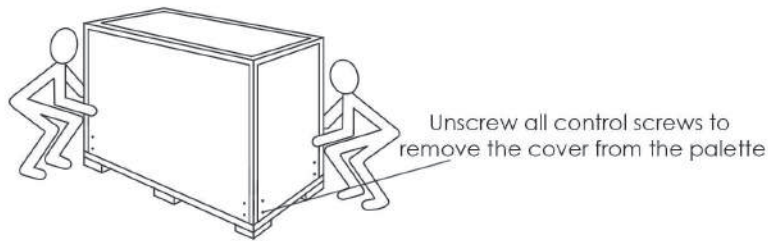


Dimensions

Water Tank 80 GAL



Unpacking and Inspecting



Upon receiving your walk-in bathtub please inspect the crate and carton for any damages. If damages found please take few pictures of damages with your phone and record the details on the shippers delivery document and ask the driver ti sign it. If you think product maybe damaged note that on the delivery document and call 800-Damages must be recorded on shippers delivery documents for proper claim processing.

After inspecting the crate and accepting the product please unpack the crate as shown in images. When the product is unpacked please remove front apron with access panels and end panel before carrying into the house. By removing the apron and access panels you will be able to grab on to the frame to carry tub inside. Do not lift the bathtub by the plumbing or other parts. Avoid hitting the sides or the bottom not to break off the air jets or other parts of the bathtub. Inspect the plumbing or other parts that may have loosened in transit or by carrying the tub inside your home.

WARNING

REMOVE END PANELS BEFORE ATTEMPTING TO MOVE OR CARRY. FAILURE TO DO SO CAN LEAD TO DAMAGING AIR JETS AND OTHER COMPONENTS OF THE BATHTUB.

Warnings

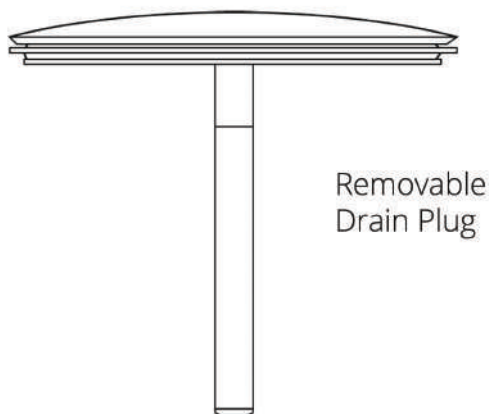
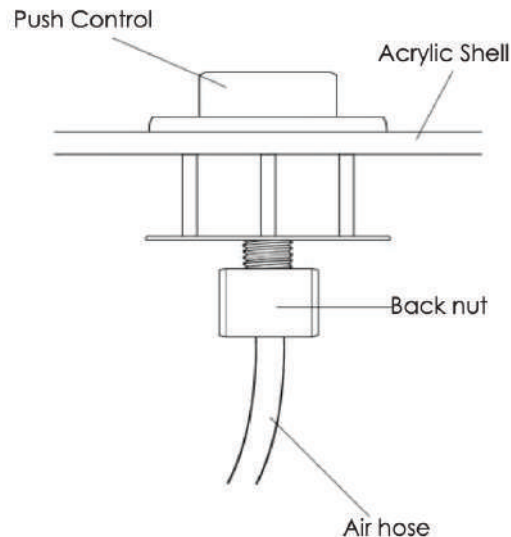
You must follow all the instructions in this manual.

FAILURE TO READ AND COMPLY WITH ALL INSTRUCTIONS CAN RESULT IN PRODUCT DAMAGE OR INJURY TO BOTH INSTALLER AND HOMEOWNER. IT WILL ALSO RESULT IN ASSUMPTION OF ALL LIABILITY BY SAID INSTALLER

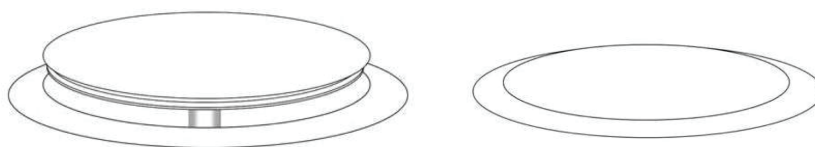
NOTE: Returns are only accepted in original packaging used for shipping. Use caution so as not to damage cardboard crate or its wooden pallet. Do not dispose of shipping material until installation is complete. Please visit our website, www.ellasbubbles.com for complete details of return/exchange policy.

WARNING

MAKE SURE AIR PIPE CONNECTION TO PUSH CONTROLS IS PROPERLY TIGHTENED AND THAT PUSH CONTROLS ARE FUNCTIONING PROPERLY BEFORE FINALIZING INSTALLATION OF TUB



Drain Open All The Way



Drain must open completely to drain properly and close completely to avoid unnecessary drainage.

Important Safety Instructions

WARNING

Read through the entire manual completely before beginning installation

Contract a licensed plumber and electrician for installation. Be sure you and your contractor are aware and follow all local plumbing and electrical codes. Your Ella Walk in Bath is not intended for outdoor use. Install the tub in accordance with the instructions in the manual. Use ONLY the parts and accessories provided or as recommended by the manufacturer.

Caution

When using this product, basic precautions should always be followed. Read and follow all instructions pertaining to risk of fire, electric shock and injury. Make sure and have your licensed electrician test all connections to the dedicated line, including the GFCI. Risk of electric shock; Do not permit electric appliances within 3 feet (1.5m) of the tub. i.e.: hair dryers, lamps, phones, radios, televisions, etc. To reduce the risk of injury, do not permit children or persons with disabilities to use this product unless they are supervised by an able-bodied adult at all times. Never drop or insert any objects into any openings. Do not turn on the Hydro jets without water reaching the waterline. The waterline is the point where all jets are covered with water.

Danger

When using this product, basic precautions should always be followed. Read and follow all instructions pertaining to risk of fire, electric shock and injury. Make sure and have your licensed electrician test all connections to the dedicated line, including the GFCI. Risk of electric shock; Do not permit electric appliances within 3 feet (1.5m) of the tub. i.e.: hair dryers, lamps, phones, radios, televisions, etc. To reduce the risk of injury, do not permit children or persons with disabilities to use this product unless they are supervised by an able-bodied adult at all times. Never drop or insert any objects into any openings. Do not turn on the Hydro jets without water reaching the waterline. The waterline is the point where all jets are covered with water.

Exercise caution while entering and exiting your Ella Walk in Bath.

WARNING

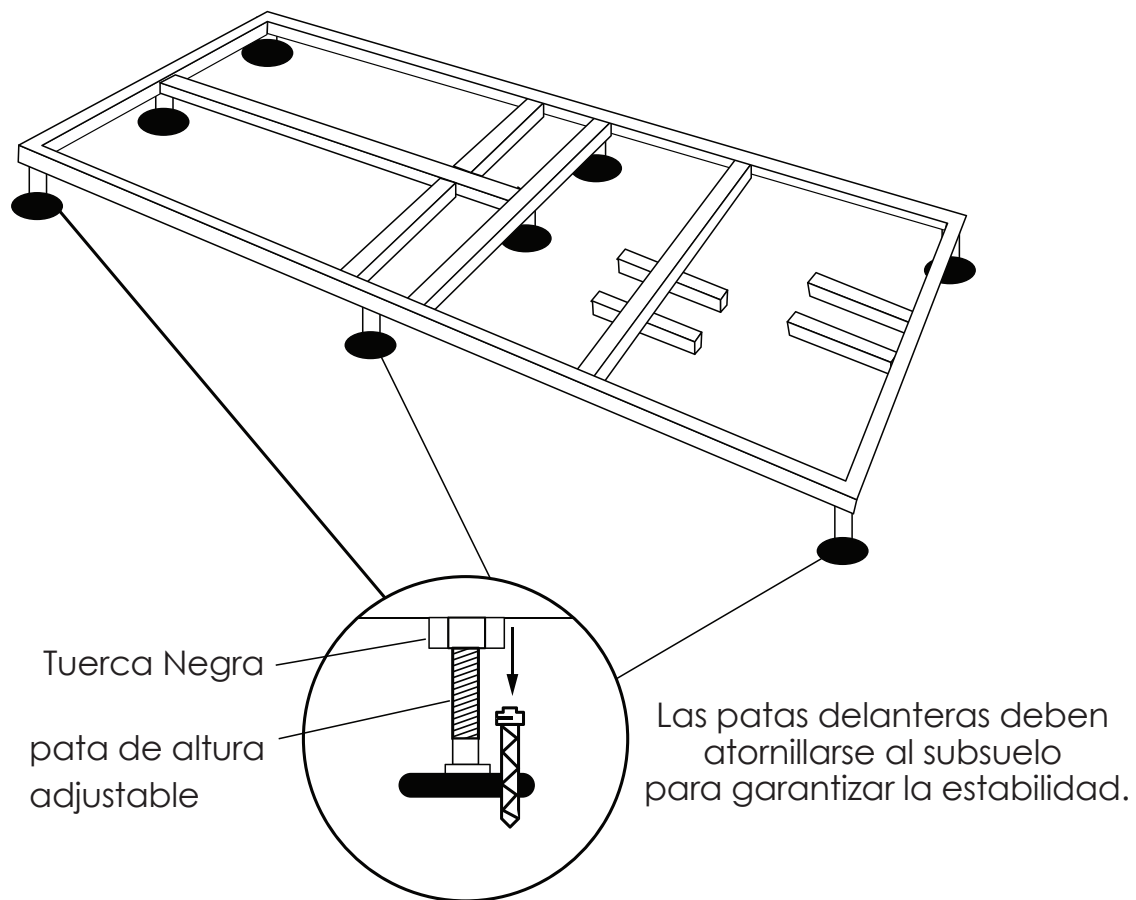
USE TUB ONLY AS INTENDED! FAILURE TO DO SO CAN LEAD TO INJURY OR DEATH

In the case of bathers who do not have all functioning limbs or are paralyzed, bather must be attended by caregiver at all times and use an installed safety belt at all times.

Door and Frame Adjustments

Prepare the sub-floor for the drain and ensure that the area is level. The supporting sub-floor must be able to support the total weight of the bathtub, bather and water and must meet local construction code requirements. Use a level and make sure that the sub-floor below the tub is leveled. If the floor is not perfectly level, adjust the appropriate leveling legs to re-align the tub to perfect level. It is important that all of the leveling legs are completely supporting the tub (touching the floor with equal weight distribution) and the tub is leveled for the door seal to work properly. If the tub is not perfectly leveled, it may cause frame and shell warping which can cause changes in door alignment resulting in water leakage and void the warranty.

DISCLAIMER: The frame specifications and configuration vary based on model. If the sub-floor does not support the total weight of the bath, bather and the water, it can result in warping of the shell, misalignment of the door and/or create leaks and could lead to damage of your home.

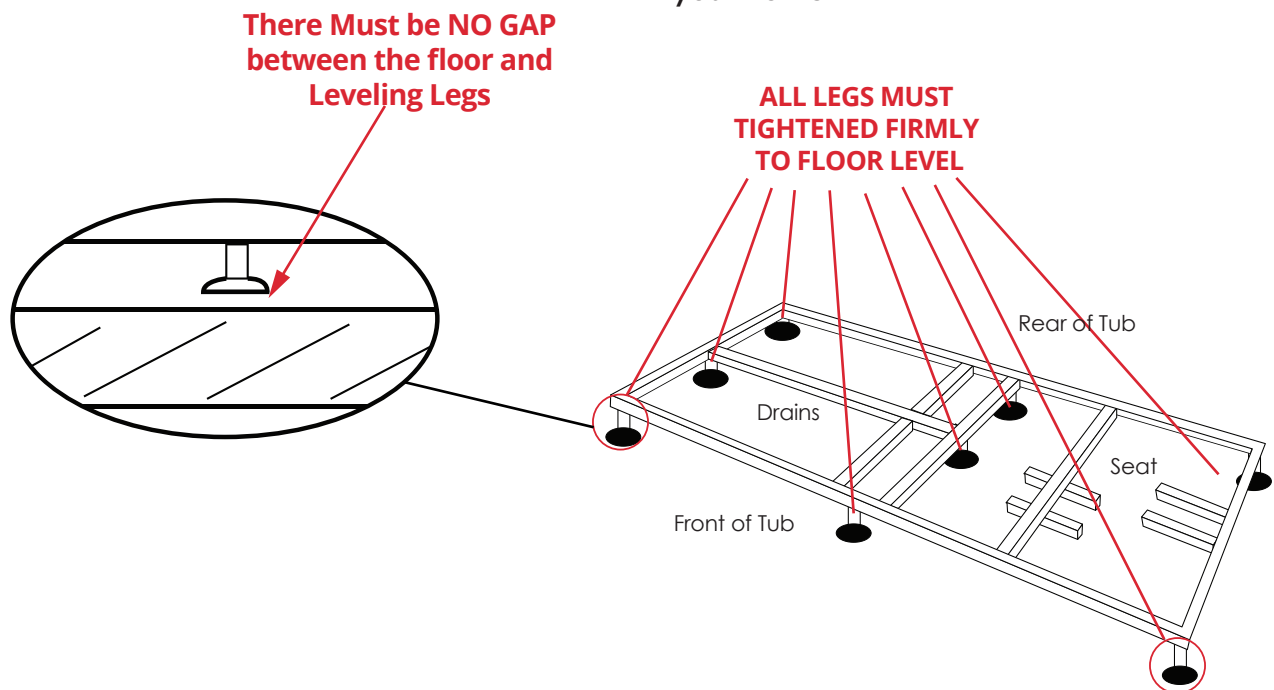


Door and Frame Adjustments

Your walk in bathtub has been tested and leveled properly before leaving our facility. Our walk in bathtubs have been set on a perfectly level surface to ensure no leaks and proper door closing. It is up to your installer to test and make any adjustments necessary to ensure that all leveling legs support the tub frame and that the door is aligned correctly to prevent any leaks. The door must close smoothly to create a water tight seal.

Extending or shortening the legs will help correct any alignment issues to close the gap between the door and the frame. Please call us immediately if any issues arise or if you have any concerns. 1-800-480-6850.

DISCLAIMER: The frame specifications and configuration vary based on model. If the sub-floor does not support the total weight of the bath, bather and the water, it can result in warping of the shell, misalignment of the door and/or create leaks and could lead to damage of your home.



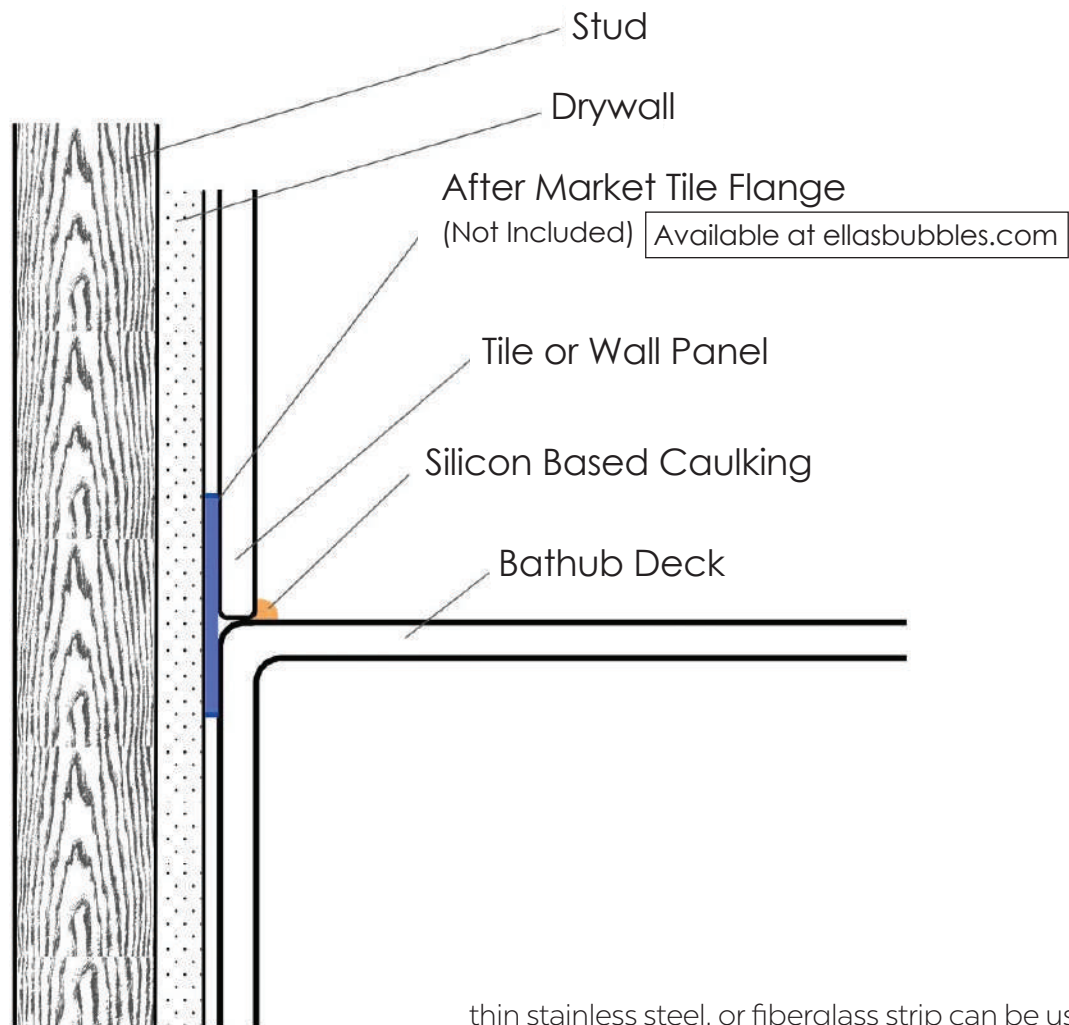
WARNING:

Failure to level the tub correctly WILL RESULT IN MISALIGNMENT! The drawings below illustrate some examples of what types of frame warping will occur if the legs are not level with the floor.

It is the responsibility of the installer or owner to provide access for service required, per code. Ella is not responsible for any costs related to obtaining access for repair. The owner shall assume responsibility for such costs, and if appropriate, must seek recovery from the installer.

Do not insulate around the tub equipment. The tub, frame and all parts have been engineered to provide the proper ventilation. Any obstructions may cause the pumps or other electrical components to overheat.

Installation to the Wall



The walk-in bathtub can be installed and finished with tile or wall panel as shown in image above. The walk-in bathtub deck design is flat, allowing for tile or wall panel to overlap the tile flange and the deck for a proper seal and to have enough distance between the controls and the wall. It is suggested to install the tile flange to the edge of the bathtub with 100% silicone before pushing the walk-in tub against the wall into the place. Any thin (1/8" or 3/16") rustproof and waterproof material like acrylic,

thin stainless steel, or fiberglass strip can be used as a tile flange. A tile flange can also be supplied by a contractor (available online). The strip can be approximately 5" tall, just enough to be glued to the edge of the tub and overlap the edge by 2" giving enough water barrier. Silicone-based caulking must be applied to joints.

NOTE: Any alterations or installed additions are the responsibility of the installer. Ella Accessible Bathrooms is not responsible for any damage to the unit or for water damage, which could occur due to improper installation.

Installation Instructions

Faucet Installation



Faucet includes 2 1/4" ring fastener to be mounted on the deck of the lay-down tub.



Take the Faucet spout, insert it through the top deck hole, and apply silicone to the threads before hand-tightening the ring fastener onto the faucet threads.



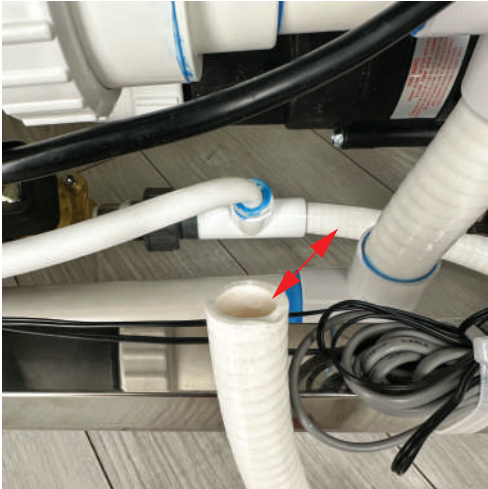
Once the faucet is installed and secured to the deck frame, add silicone to the threads before hand-tightening the plumbing fittings under the tub to the faucet. The final underside view is shown here.



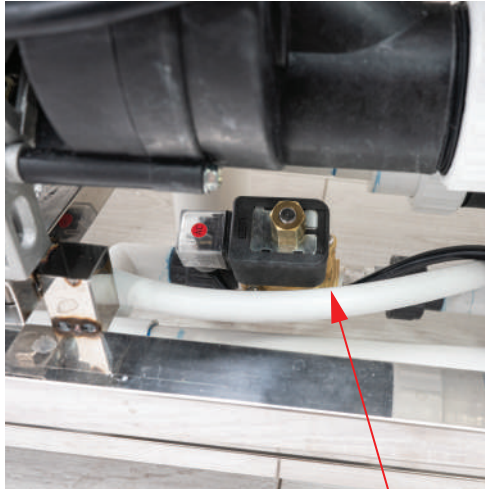
Once secured, this is how the faucet should appear after full installation.



Water Tank Drain



Tank Drain Outlet (1/2")
Connect the pipe to the bathroom drain, preferably using a tee fitting to allow access to both the bathtub drain and the tank drain.

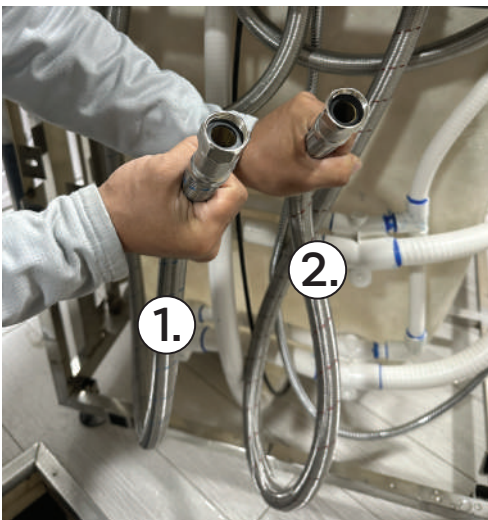


Drain Solenoid Valve:
After the tank system has been turned off for 1 hour, The remaining water in the tank will then begin to drain.



Air Respirator Valve:
This valve automatically vents air out during tank filling and admits air in during draining to prevent pressure imbalance or vacuum formation.

Water Supply

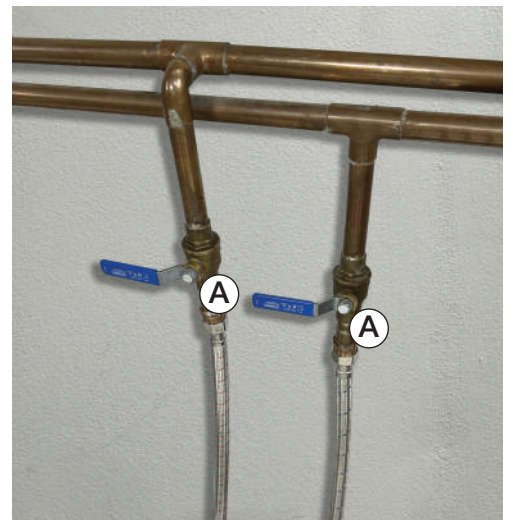


Water Supply Lines:
Two (3/4") Braided Supply lines

- ①. 1 Hot and
- ②. 1 Cold are Included.

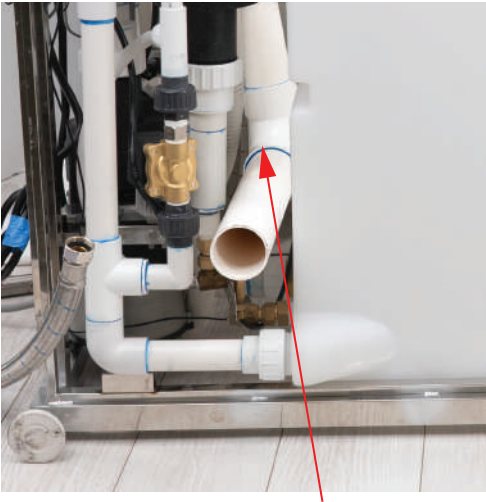


Water Supply Lines:
Two 5' Length (3/4"W) Braided Supply lines

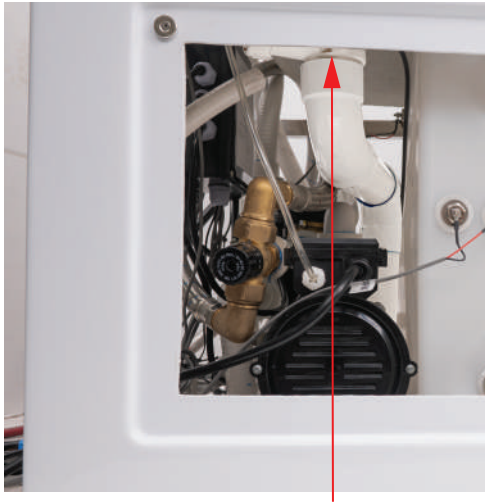


Water Supply Lines:
Connect the supply lines to shut-off valves (A) (not included) to allow for easy water control and future servicing.

Bath Tub Drain



Bathtub Drain Pipe (2")
Connect this pipe to the household drain to allow bathtub water to drain. Shown from under-tub view.



Bathtub Drain Pipe (2")
Side view of the drain pipe connection to the tub drain assembly, showing the bathtub's primary drain outlet.



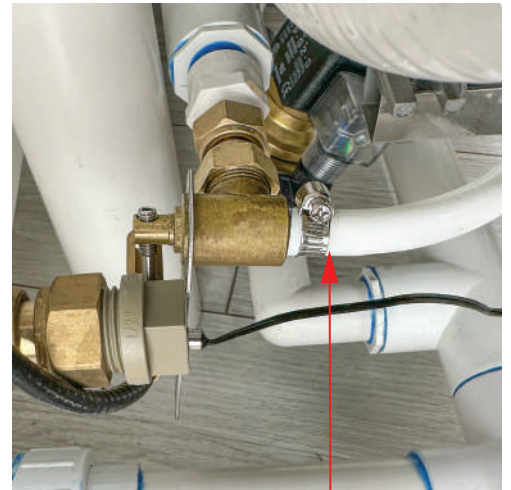
Bathtub Drain:
one 2-inch independently operated pop-up drain for efficient water flow control.



Drain & Overflow:
A cable-controlled stopper and built-in air vent for smooth drainage and overflow protection.

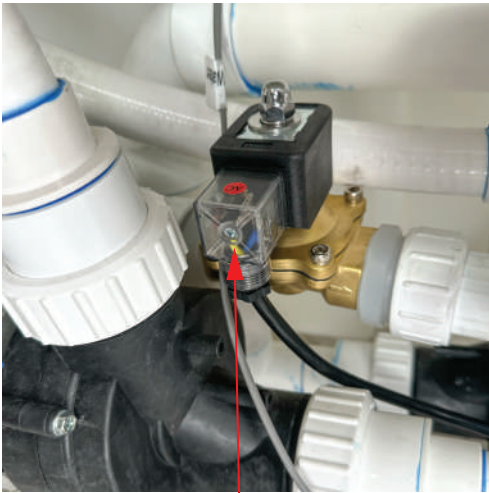


Cable-Operated Drain & Overflow:
A cable-controlled stopper and built-in air vent for smooth drainage/overflow protection.



Hydro Massage Drain:
Drains water from the hydro massage system. This function is controlled by the DRAIN switch.

Thermostatic Control



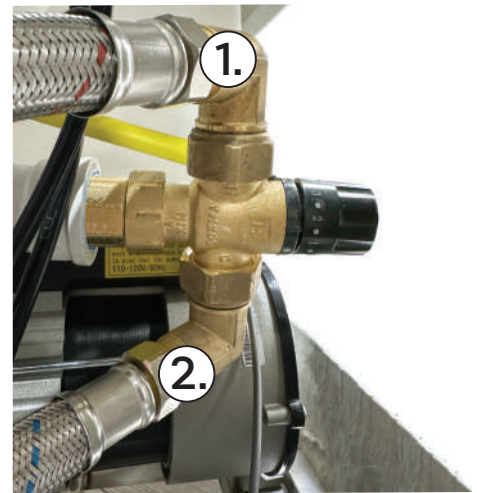
Inlet Solenoid Valve:

Engages when the tank system is switched on, allowing water into the tank. Shuts off automatically when the desired level is reached.



Thermostatic Mixing Valves:

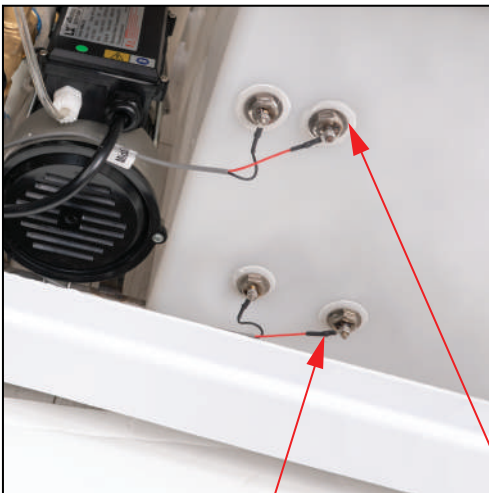
This valve precisely regulates the temperature of incoming water via an adjustable rotary control.



①. Cold water inlet

②. Hot water inlet

Sensors



Low-Water Level Sensor:

The system stops filling and closes the tank panel 3 seconds after the water drops below the low-level sensor.

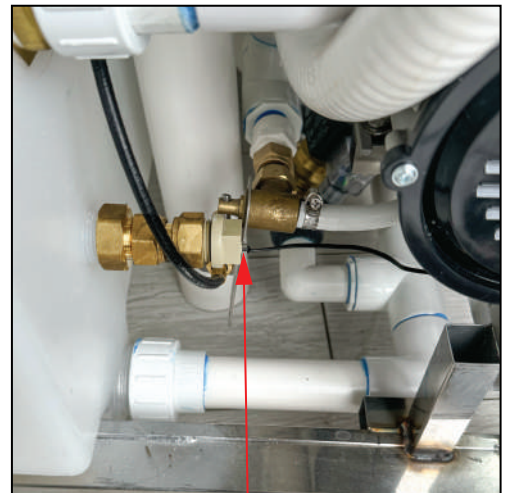


Mid-Water Level Sensor:

Water fill activates only above the mid-water sensor level.

High-Water Level Sensor:

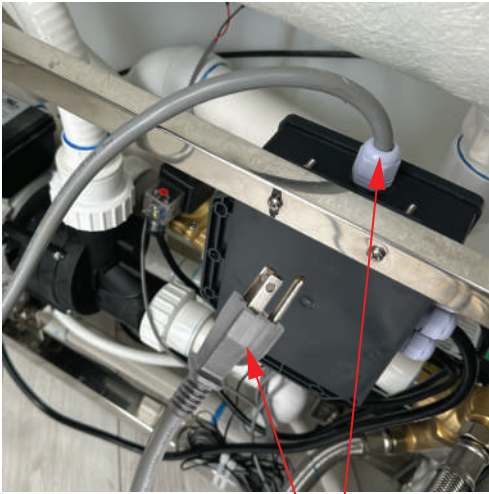
Automatically shuts off water feed at the designated high level during filling.



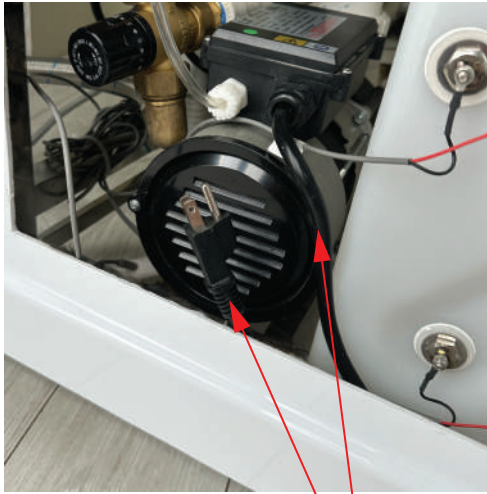
Water Temperature Sensor:

Monitors and measures the temperature of the water within the tank in real-time.

Power



Water Tank:
System Power Cord
(Grey Color.)

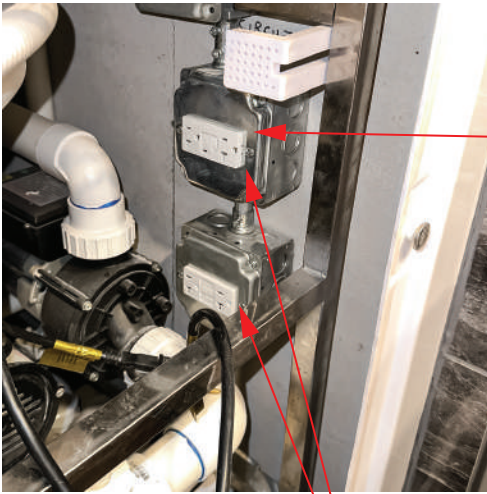


Hydro Massage:
Pump Power Cord
(Black Color.)



Water Tank:
On/Off
Push Button powers the water
tank fill system; auto shut-off
when full.

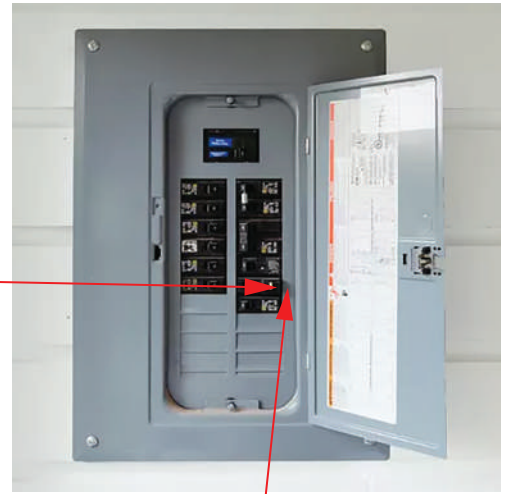
Electrical Installation



Electric Outlet:
20 Amp-GFCI-protected
Circuit Breaker.



Electric:
All Electrical Fixtures are
Connected to a
GFCI-Protected Circuit Breaker or
GFCI-Protected Outlet.



Electric Panel:
GFCI-protected
Circuit Breaker

Key Pad Operation

Water Level Indicator

 Green / Blink

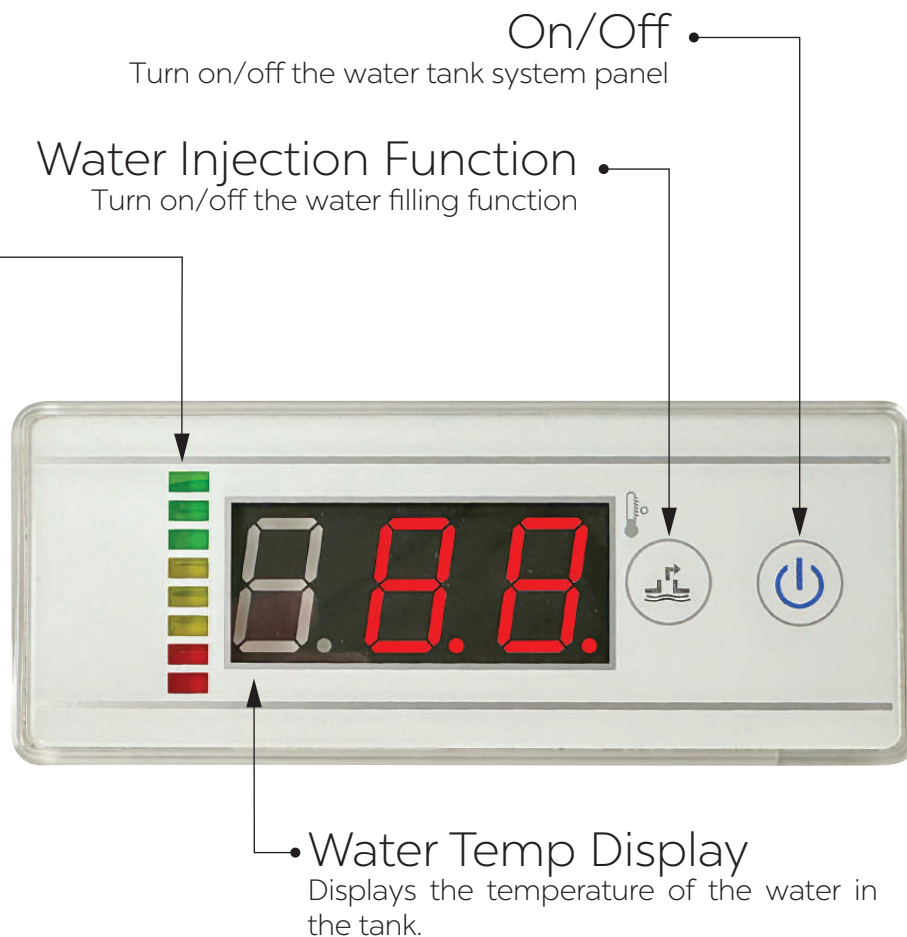
The indicator light blinks from bottom to top when the tank is being filled with water; it blinks from top to bottom when the fill function is turned on.

 Yellow

Shows that the water level reaches between the mid-water level sensor & high-water level sensor.

 Red

Shows that the water level reaches between the low-water level sensor & min-water level sensor.



System Controls & Indicators Summary

On/Off Button:

- Turns on system controls. Activates back-lit blue LED and starts the water level indicator flashing.

Water Injection Function:

- Activates the pump to fill the tub from the tank.
- Only works if the tank's water level is above the mid-water level sensor.

Water Level Indicator:

- Blinks bottom to top: Filling the tank.
- Using water (fill function): Blinks top to bottom.
- As the water level reaches each sensor (e.g., mid-level), that section stops flashing and stays lit.

Water Fill Function Behavior:

- When activated, indicator blinks top to bottom.
- If the water level drops below a sensor (e.g., mid-level), indicators for that area flash green/orange top-down. Sensors above the water level stay solid red.

Safety & System Behavior:

- If water is below mid-level, fill function won't start (protects pump).

Tank filling and water inlet can't operate at the same time:

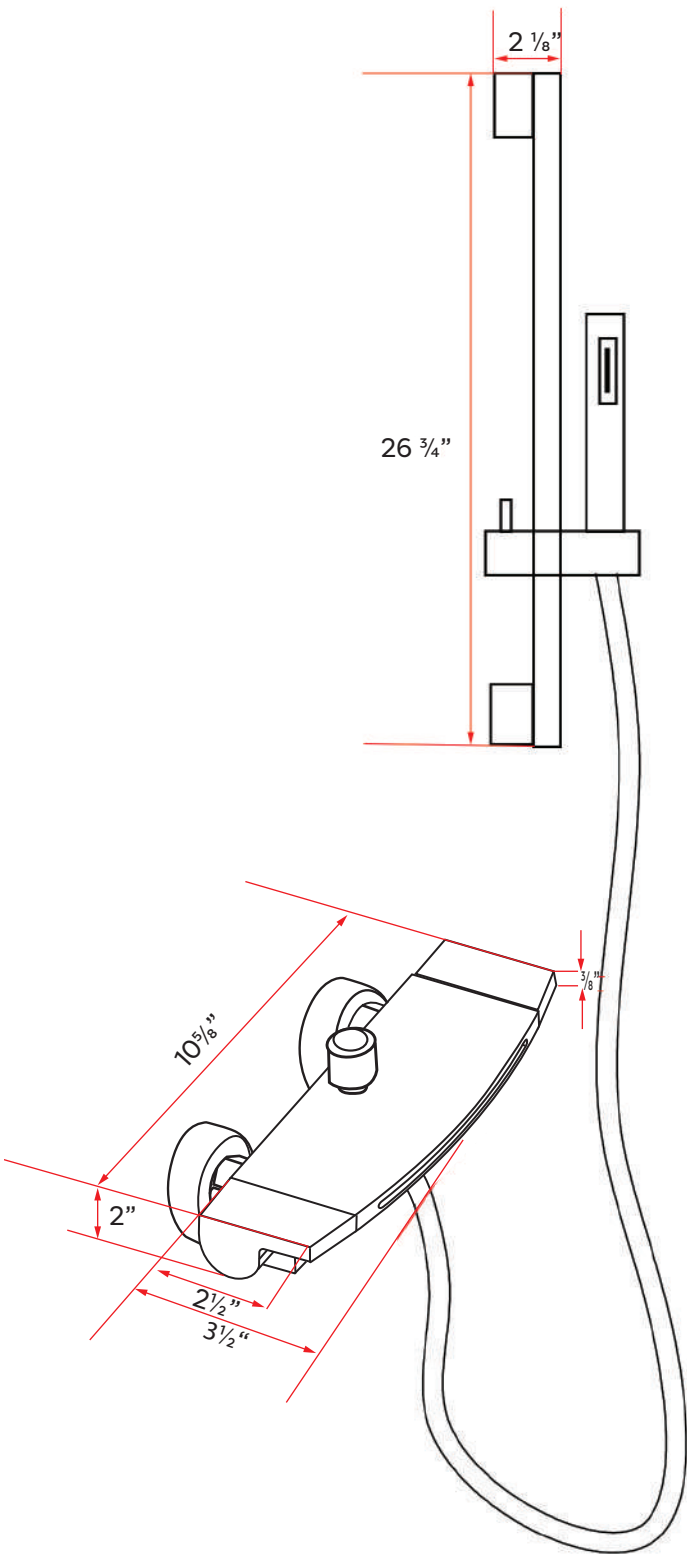
- Activating one disables the other automatically.
- System auto shuts off after 1 hour. After being off for 1 hour, drain program starts to empty remaining water.



WATERFALL BATHTUB FAUCET

Wall Mount with 24" Slider
and Hand Held Shower





Materials: brass (integrated casting process)

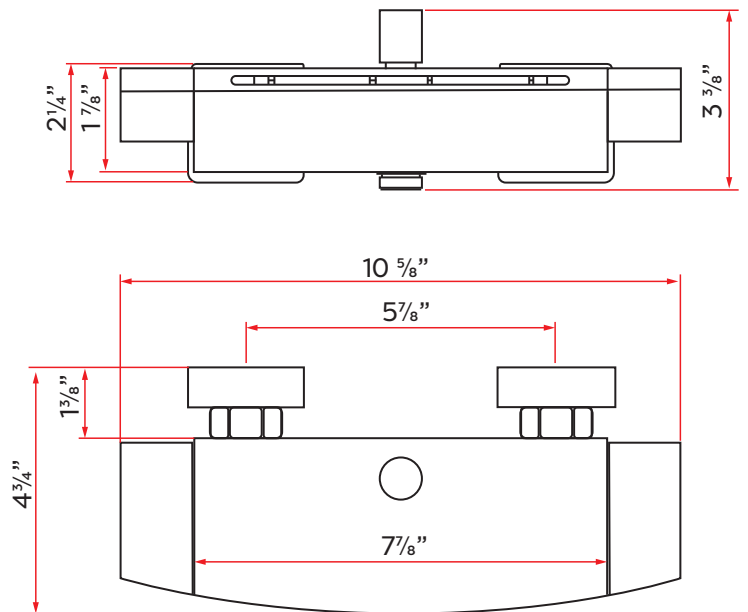
Installation mode: wall mounted

Hot and cold water control type: double handle double control

Cartridge: ceramic cartridge (cartridge housing: brass)

Water flow: max 11.9 gallons/min (46 L /min)

Finished: electroplating craftsmanship





Before First-Time Use

Before using your Ella's Walk-In Bathtub for the first time, the pump circulation system must be flushed and drained.

To flush the system, mix 2 cups of white vinegar with 2 cups of water. Fill the bathtub with water until it's at least one inch above the highest jets. Add the vinegar mixture and run the tub for 10 minutes. Since the air and hydro systems are fully plumbed, routine flushing after each use is not required.

To remove construction debris, clean the tub with a mild detergent. For more stubborn residue, use denatured alcohol or Clorox Soft Scrub. Light scratches or dull areas can be restored by polishing the surface with a fine-grade automotive cleaner and polish, such as Turtle Wax.

Suggested Monthly Cleaning Instructions:

It is recommended that the pump's inlet cover is cleaned and the pump circulation system is flushed once a month.

You can clean the pump's inlet cover by clearing debris, such as hair, followed by wiping it down using a non abrasive towel and a suggested cleaning material (see below).

To keep your Ella's Walk-In Bathtub in optimal condition, we recommend performing a monthly cleaning. Use a 1:1 ratio of white vinegar and water:

Mix 2 cups of white vinegar with 2 cups of water. Fill the bathtub with water until it reaches about 1 inch above the highest jets.

Add the vinegar solution and run the pump system for 10 minutes.

In addition to vinegar, the following cleaning products are safe to use on your Ella's Walk-In

Recommended Cleaning Products

- Dawn® Dish Detergent
- Rubbermaid® Commercial Strength Shower, Tub & Tile Cleaner
- HDX Shower, Tub & Tile Cleaner (available at Home Depot)
- Scrub Free® Original Soap Scum Remover
- Kaboom® Shower, Tub & Tile Cleaner with OxiClean
- Simple Green® All-Purpose Cleaners (any scent)
- Simple Green® Lime Scale Remover
- Simple Green® Natural Bathroom Cleaner
- All Tilex® products
- All Pine-Sol® products
- All Clorox® Fraganzia products

Recommended Monthly Cleaning Guidelines

To maintain optimal performance, clean the pump's inlet cover and flush the pump circulation system once per month.

Remove any debris, such as hair, from the inlet cover, then wipe it down using a non-abrasive towel and a recommended cleaning agent (refer to the list below).

Inlet cover





Ella Acrylic Walk In Bath Warranty Information

This limited lifetime warranty is extended to the first purchaser to be free from defects in workmanship and material under normal use and conditions from the date of the original purchase. This warranty is nontransferable and applies only to the original owner and to the original installation place – address only and does not extend to products previously used as display models or products that have been modified or repaired by anyone else but Ella's Bubbles. The warranty is void if the ownership or original installation location is changed (tub is relocated). This warranty relates to all fittings and components included with the tub from the manufacturer. The bathtub shell, frame, door seal, and finish are covered by limited lifetime warranty. The door is covered by a limited lifetime warranty under normal use and conditions. All supporting equipment, motors, pumps, fixtures, electronic controls, faucet, waste, overflow, and all plated finishes, are covered by a limited five (5) year warranty. This warranty is nontransferable and applies only to the original owner. The finish warranty does not apply to fading, cracking, delaminating or blistering due to excessive wear, sun fading or scouring due to cleaning. This warranty shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, alteration, or modification or improper maintenance. The door warranty is valid only if the alignment of the door is not changed by applying pressure or user's weight hold user's weight to the door or by wrong installation. The door is designed to hold its own weight and not designed to hold user's weight. Should service be required for any reason of any defect or malfunction of the product during the first five years, Ella's Bubbles will ship the part to the original customer's address without charge (subject to verification of the defect or malfunction). Ella's Bubbles will not be liable for any incidental expenses or material charges in connection with removal or replacement of the product or parts. Delivery time is based on parts availability and location. Normally parts are sent out immediately. Emailed or mailed photos of defective product and description of the problem is required.

All mailing notification must be sent via certified mail to:

Ella's Bubbles, LLC.

2101 S. Carpenter Street Chicago, IL 60608

Email: info@ellasbubbles.com

The Manufacturer will not be responsible for any water damage to structures or property for any reason including but not limited to manufacturer defect or improper installation. Manufacturer will assume no responsibility for the loss of the system, inconvenience due to loss, damage to real or personal property or any other consequential damage. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the purchased part or any part or parts of the system. This warranty shall not apply to any type of failure resulting from negligence, abuse, misuse, misapplication, improper installation, alteration or modification, chemical corrosion or improper maintenance. There will be a charge for replacement parts or replacement of the entire electrical unit if the defective unit is returned for any of the reasons listed above. Ella's Bubbles reserves the sole authority to make any type of warranties or representations concerning its products and will not be responsible for any warranties or representations made by any outside source including dealers, retailers, distributors or contractors. Ella's Bubbles does not warrant the installation of any of our products. Items include: all plumbing or electrical related connections, improper or negligent installation of the product. Alteration made of, or alterations or modifications made to the system, may cause the product or the system to malfunction. Such problems are not covered by warranty.

TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

Ella's Bubbles and seller hereby disclaim any liability for special, incidental, or consequential damages. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights, which vary from state/province to state/province.

Disclaimer: Limited lifetime parts warranty does not apply to thermostatic control valve (TCV).

TCV warranty is (1) year limited warranty which does not cover cartridge malfunction due to contaminated water with calcium, iron or other found heavy particles in the water resulting in cartridge getting stuck and TCV not operating properly. The TCV must be protected with filter or mesh in the water lines which must be cleaned periodically. Ella's Bubbles offers cleaning service for the cartridges for a nominal fee: labor + shipping. The cartridge cleaning is done at Ella's Bubbles facility, or it can be done by the contractor hired by customer. The removal and cleaning of TCV should only be performed by a licensed and insured contractor or plumber following online instructions. Non-Ella brand faucets are not covered under this warranty. Please refer to their own original manufacturer's warranty.



Warranty Activation Form

Page 1 of 2

Online Activation Option

<https://ellasbubbles.com/warranty-activation/>

Installer's Information

Name

Address City State Zip

Telephone / Email

Date / Signature

Upon completing the installation of an Ella Walk In Bath, the following Warranty Activation Form must be completed, signed by both the customer and installer, and returned to Ella's Bubbles, LLC. In order for the Warranty to be activated (faxed, scanned, or emailed, or hard copy mailed).

To be initialed by the installer(s)

- ☐ Tub is level in all directions and all support legs are touching the ground.
- ☐ Tub is installed on a dedicated GFCI protected circuit
- ☐ Frame of the tub has been properly grounded.
- ☐ Door Seal has been cleaned with rubbing alcohol to remove any dust or debris left over from construction.
- ☐ Temperature Control Valve operated on both hot and cold settings.
- ☐ Both diverters function properly.
- ☐ Hand Shower functions on all settings without leaking.
- ☐ All supply lines have been checked for leaks while both diverters are on.
- ☐ Drains open and close properly, and the locking nut has been tightened on both stoppers.
- ☐ Door seal is water tight after tub has been filled for a minimum of 20 minutes.
- ☐ After running for a minimum of 20 Minutes both the Hydro and Air Pumps are functioning properly and all connections to the pumps and jets are water tight.
- ☐ Chromatherapy Light and the Ozone Sterilization are working properly. (When the Ozone is on by itself it will make a light humming noise).
- ☐ All drain fittings have been checked for leaks while the tub is draining.
- ☐ Unit is installed with access to both plumbing and electrical connections.



Warranty Activation Form

Page 1 of 2

Online Activation Option

<https://ellasbubbles.com/warranty-activation/>

Owner's Information

Name

Address City State Zip

Telephone / Email

Date / Signature

Model: _____ Serial Number: _____

Purchase Date: _____ Purchase Price: _____

Place of Purchase: _____

Contact Name: _____ Phone Number: _____

Copy of sales receipt must be included with
warranty activation forms.

To activate manufacturer's warranty, please complete both pages and use one of the options below to submit.

Via mail: Ella's Bubbles, LLC.

Warranty Department
2101 S. Carpenter St., Chicago, IL 60608

Via fax: 1-312-666-3551

Via email: warranty@ellasbubbles.com